

CruiseNext Credit, CruiseNext Haven Credit and Sixthman CruiseNext Credit Terms & Conditions

1. CruiseNext Credit (**CNC**), CruiseNext Haven Credit (**CNHC**) or Sixthman CruiseNext Credit (**SCNC**) (CNC, CNHC and SCNC may hereinafter be referred to as, collectively, or individually, a “**Credit**”) are issued by Goodwill Credit, Ltd. and are available for purchase on Norwegian Cruise Line and Sixthman sailings, as applicable. CNC and CNHC are only redeemable as payment towards new reservations on future Norwegian Cruise Line sailings. SCNC are only redeemable as payment towards new reservations on future Sixthman sailings. To redeem your CNC or CNHC, please call your Travel Professional or Norwegian Cruise Line at 1-866-234-7350 and advise you wish to apply your Credit to the reservation at time of booking. You may also apply as payment towards new reservations booked through www.ncl.com by logging into your MyNCL account where your Credit will be visible for redemption. For guests outside the US and Canada, please call your Travel Professional or the Norwegian Cruise Line phone number listed at www.ncl.com. To redeem your SCNC towards a Sixthman sailing please contact Sixthman at 1-877-749-8462 or proceed with making your reservation online and apply your Credit towards your reservation.
2. When you purchase a Credit, your onboard account will be charged in US Dollars. You will also receive a non-refundable onboard credit (“**Non-Refundable Onboard Credit**”) to use on your current sailing. The amount of your Non-Refundable Onboard Credit is based on the number of Credit(s) purchased and the Non-Refundable Onboard Credit promotional offering at the time of Credit purchase. The purchased Credit will be added to your Norwegian Cruise Line guest record (Latitudes Rewards account) within three (3) days of your sailing end date and will be added in the same currency you used to book the sailing you were on at time of purchase of the Credit. Currency exchange rates are set at the time of purchase.
3. The Non-Refundable Onboard Credit given for purchasing Credit(s) on your current sailing will be used as payment towards your final onboard bill for your current sailing and will be applied first to your Credit charge(s) before being applied to any other fees in your onboard account.
4. CNC (\$250 each) and CNHC (\$500 each) are valid for sailings of three (3) days or longer. A CNC can be applied as the full deposit for a stateroom up to a Club Balcony Suite or can be applied as partial deposit payment towards a higher stateroom category. A CNHC can be applied as the full deposit for any one stateroom. CNC and CNHC are not available for use on Sixthman sailings.
5. Limit of one Credit (regardless of type) used per stateroom. You may apply two Credits to one stateroom only when booking a sailing that qualifies for the DoubleUp! promotion. DoubleUp! promotion eligibility is based on redemption date and not on Credit purchase date. DoubleUp! promotions may be subject to change and are subject to availability. Visit www.ncl.com/cruisenext for offer details when you are ready to book your next sailing.
6. You must be 21 years of age or older to both charge a Credit to your onboard account and to use as payment towards a future sailing. A maximum of eight (8) Credits (regardless of type) may be purchased per person.
7. **Credit(s) are refundable only within 30 days of purchase in the amount paid minus the amount of the Non-Refundable Onboard Credit received for purchasing the Credit(s) that was applied to your final onboard bill. All Credits are valid for purchase of new reservations only and do not expire. Credits may not be applied to existing reservations. Credits are not redeemable or exchangeable for cash, except where required by law. Credits are unable to be applied in partial values.**
8. Credits are transferable to another guest at no charge. Once transferred, the new Credit owner is subject to all Credit terms and conditions. The original Credit owner forfeits rights of ownership once the transfer has been completed.
9. No black-out dates apply to use of Credit(s). Reservations are subject to availability. Credit(s) cannot be combined with CruiseFirst Credit(s), chartered cruises (except for SCNC on Sixthman sailings), incentive cruises, barter cruises, employee discount(s), friends and family discount(s), interline rates, non-NCLU travel partner rates, Bingo Winners, or Diamonds Resort International bookings.
10. To cancel a reservation made with a Credit, submit your request in accordance with Norwegian Cruise Line cancellation policies and procedures. Once a Credit is applied to a reservation, it is subject to the same cancellation policy, rules and regulations (which can be found on your reservation confirmation) as any other payment made for that reservation. If refundable, any Credit applied to a cancelled reservation will be refunded back to the guest Latitudes Rewards account minus any cancellation fees.
11. Your personal data will be processed in accordance with Norwegian Cruise Line Holdings Ltd.’s (including its brands and subsidiaries, “we”, “us” or “our”) privacy policy, which describes how your personal data may be processed, and is available at <https://www.ncl.com/about-us/privacy-policy>. You agree that we may (1) keep your personal and sensitive data, (2) use such personal data in our business worldwide in accordance with our published privacy

policy, (3) share such personal data with our affiliated or related companies, and (4) subject such personal data to processing worldwide. You agree that we may disclose personal or sensitive data to unaffiliated third parties (1) with your consent or authorization, (2) to help complete a transaction for you, (3) to comply with laws, regulations, governmental and quasi-governmental requests, orders or legal processes, (4) to enforce these terms and conditions or other agreements or to protect the rights, safety or property of us or others, (5) as part of a purchase, sale, or transfer of assets or our business, (6) to our agents or service providers to perform functions on our behalf, or (7) as otherwise described in our privacy policy.

12. In addition to these terms and conditions, you must comply with the Norwegian Cruise Line and/or Sixthman brochure terms and conditions including the Norwegian Cruise Line guest ticket contract.
13. All Credit(s) are issued by Goodwill Credit, Ltd. and any claims or concerns with respect to Credit(s) are to be directed to Goodwill Credit, Ltd. at www.goodwillcruisecredit.com. NCL (Bahamas) Ltd., d/b/a Norwegian Cruise Line (including its affiliates other than Goodwill Credit, Ltd.) takes no responsibility for any claim related to Credit(s), including for the loss of identifying Credit information. Please contact cruisenext@ncl.com for all requests related to onboard practices or permissible services including but not limited to application of Credit(s), Credit refunds, Credit transfers and currency exchange requests.