

CruiseFirst Credit Terms & Conditions

1. To redeem your **CruiseFirst Credit(s) (CFC(s))** please call your Travel Professional, Personal Cruise Consultant or Norwegian Cruise Line directly at 1-866-234-7350 and advise you wish to apply your CFC to the reservation at the time of booking. You may also apply your CFC by logging into your MyNCL at account at www.ncl.com where your CFC will be visible for redemption. For guests outside the US and Canada, please call your Travel Professional or the Norwegian Cruise Line phone number listed at www.ncl.com.
2. CFC(s) can be applied as stateroom deposits or as payment towards new reservations **ONLY**. Voyage date must be at least one hundred twenty (120) days from original purchase date. CFC(s) are only valid for sailings of six (6) days or longer. A CFC can be applied to satisfy full deposit requirement for stateroom categories up to and including Club Balcony Suite or can be applied as partial payment towards a higher category. New reservations must be in the same currency as your CFC. Reservation currencies vary by market and CFC(s) are not eligible to be exchanged to another currency.
3. CFC(s) are not applicable towards canceled/rebooked reservations. If a guest with an existing reservation cancels and rebooks the same ship and sail date with a CFC, the CFC will be removed.
4. CFC(s) do not expire. Only one CFC may be used per stateroom. No black-out dates apply to the use of a CFC. Reservations are subject to availability. CFC(s) are not combinable with CruiseNext Credits (including Haven and Sixthman CruiseNext Credits), chartered cruises, incentive cruises, barter cruises, employee discount(s), friends and family discount(s), Sailaway (categories: IX, OX, BX, MX), interline, non-NCLU travel partner rates, Bingo Winners, or Diamonds Resort International bookings.
5. CFC \$300 Offer - For USD, CAD, AUD, and NZD pay \$150 and receive a CFC valued at \$300 applied to your Norwegian Cruise Line Latitudes account. For MXN Pesos, pay MXN 3,000 and receive a CFC valued at MXN 6,000 applied to your Norwegian Cruise Line Latitude Rewards account. For BRL, pay R\$750 and receive a CFC valued at R\$1,500 applied to your Norwegian Cruise Line Latitude Rewards account.
6. CFC \$500 Offer - For USD and CAD pay \$250 and receive a CFC valued at \$500 applied to your Norwegian Cruise Line Latitudes account. For MXN Pesos, pay MXN 5,000 and receive a CFC valued at MXN 10,000 applied to your Norwegian Cruise Line Latitude Rewards account. For BRL, Pay R\$1250 and receive a CFC valued at R\$2,500 applied to your Norwegian Cruise Line Latitude Rewards account.
7. **CFC(s) are NON-REFUNDABLE, have no cash value and are not redeemable or exchangeable for cash, except where required by law. Credits are unable to be applied in partial values.**
8. CFC(s) are transferable to another guest at no charge. Once transferred, the new CFC owner is subject to all CFC terms and conditions. The original CFC owner forfeits all rights of ownership once the transfer has been completed.
9. CFC(s) are charged in either USD, CAD, AUD, NZD, BRL or MXN Pesos. You must be 21 years of age or older to purchase or receive a transferred CFC. Credit card payments accepted only and only one credit card per transaction is permitted. A maximum of ten (10) CFC(s) may be purchased per person. Each CFC can only be applied in full and cannot be divided as payment for multiple reservations.
10. Your personal data will be processed in accordance with Norwegian Cruise Line Holdings Ltd.'s (including its brands and subsidiaries, "we", "us" or "our") privacy policy, which describes how your personal data may be processed, and is available at <https://www.ncl.com/about-us/privacy-policy>. You agree that we may (1) keep your personal and sensitive data, (2) use such personal data in our business worldwide in accordance with our published privacy policy, (3) share such personal data with our affiliated or related companies, and (4) subject such personal data to processing worldwide. You agree that we may disclose personal or sensitive data to unaffiliated third parties (1) with your consent or authorization, (2) to help complete a transaction for you, (3) to comply with laws, regulations, governmental and quasi-governmental requests, orders or legal processes, (4) to enforce these terms and conditions or other agreements or to protect the rights, safety or property of us or others, (5) as part of a purchase, sale, or transfer of assets or our business, (6) to our agents or service providers to perform functions on our behalf, or (7) as otherwise described in our privacy policy.
11. In addition to these terms and conditions, you must comply with the Norwegian Cruise Line brochure terms and conditions including the Norwegian guest ticket contract.
12. All CFC(s) are issued by Goodwill Credit, Ltd. and all claims or concerns with respect to the CFC(s) (other than requests for permissible application or transfer) are to be directed to Goodwill Credit, Ltd. at www.goodwillcruisecredit.com. NCL (Bahamas) Ltd., d/b/a Norwegian Cruise Line (including its affiliates other than Goodwill Credit, Ltd.) takes no responsibility for any claim related to CFC(s), including for the loss of identifying credit information. Please contact cruisenext@ncl.com for all requests related to onboard practices or permissible services including but not limited to application of CFC(s) and CFC transfers.